

The Knowledge Centre LMS streamlines the delivery and management of e-learning for two leading property consultants and goes “way beyond expectations”



The screenshot shows a user interface for an e-learning platform. At the top, there's a navigation bar with links for Home, Courses, Resources, and Learning Log. A search bar and a help link are also present. The main content area features a "Compliance Training" module for Knight Frank. This module includes a "Learning Module" section with a brief description and a "Start Now" button. Below it is an "Assessment" section with a similar brief description and a "Start Now" button. To the right of these are sections for "About this course", "Course news", "Discussions", "Twitter feed", and "Other users". The "About this course" section contains placeholder text about the course content. The "Discussions" section shows a list of posts from users like Stephen Gapper and Greg Palmer. The "Twitter feed" section shows tweets from users like David Lewis and Steven Gapper. The "Other users" section shows profile pictures of other users.



KNIGHT FRANK has found that the Knowledge Centre LMS provides a powerful channel of communication and cuts the cost of compliance training.

The system provides a library of information and training and is extremely easy to use, both for the administrators and the end users. Managers can upload training modules, assign courses, track scores and can easily demonstrate compliance if requested by a regulator. The system can also capture information, for example by doing a survey to check safety aspects of all office work-stations.

The Knowledge Centre is designed to deliver all kinds of information and communication material: bulletins, updates, reports, presentations and brochures – in fact anything that a property consultant might find helpful or interesting, in any format: Word, PowerPoint, PDF, Flash, weblinks, spreadsheets, audio or video.

“The system does exactly what we wanted – it is superb. It has enough functionality without being bewildering and the tracking makes it easy to check someone’s progress. It goes way beyond expectations.”



HAMPTONS INTERNATIONAL also has to keep staff up to date with relevant compliance training, including the Property Misdescriptions Act, Money Laundering Regulations, Health and Safety and more. And staff turnover means that the training challenge is ongoing.

Like Knight Frank, Hamptons has made the process efficient and flexible by deploying e-learning courses and the Knowledge Centre LMS. Staff in any office across the country can access the training at any time. Central training administrators have the full picture and can deliver reports to managers to keep them informed of their team’s training assignments and progress.

“I have been hugely impressed with the Knowledge Centre. It is really user-friendly – it’s amazing how easy it is! You really can’t go wrong. That is the proof of the pudding – that is how e-learning should be. Our objectives have been met with experience and professionalism and the feedback from our business has been overwhelmingly positive.”